

## General Repair Request

Hello!

Thank you for contacting E.A.R. in Boulder, Colorado. We appreciate your business and are here to help remedy any concerns you have with your product.

Please send your ear plugs or molds back to the below address for evaluation or order by our technicians. We recommend using a traceable shipping method.

**Ensure your ear plugs are packaged appropriately for shipment back to E.A.R.** We are not responsible for lost or damaged packages due to carrier selection.

**NOTE: We are not responsible for any items you send in with your unit(s) needing repair. PLEASE only return your units - keep all your storage cases and materials at home. Any other items that are sent in with your units will not be returned.**

E.A.R.  
5763 Arapahoe Ave, Unit M  
Boulder, Co 80303

Standard turnaround time for repairs is three-four weeks once we have your unit(s) in hand. For information on costs, please contact us. We appreciate your business and hope to resolve your issues in a timely manner.

**Please fill out the information sheet on the next page and include it in your package upon return, thank you.**

# E.A.R. Customer Information

Date:

Name (Product owner):		
Ship to Address:		
Do you want to insure your return shipment?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Phone Number(s):		
email Address:		
Preferred Method of Contact:	<input type="checkbox"/> Phone	<input type="checkbox"/> Email
Product Description:		
Brief description of what you would like to order or repair:		
	Credit Card Number: _____	
	Expiration Date: _____ CVV: _____	
	Signature: _____	