

# Electronics Request for Repair

Hello!

Thank you for contacting E.A.R. in Boulder, Colorado.

Please send your ear plugs back to the below address for evaluation by our technicians. We recommend using a traceable shipping method. **Ensure your ear plugs are packaged appropriately for shipment back to E.A.R.** We are not responsible for lost or damaged packages due to carrier selection.

**NOTE: We are not responsible for any items you send in with your unit(s) needing repair. PLEASE only return your units - keep all your storage cases and materials at home. Any other items that are sent in with your units will not be returned.**

E.A.R.

Attn: Repairs

5763 Arapahoe Ave, Unit M

Boulder, Co 80303

Standard turnaround time for repairs is three-four weeks once we have your unit(s) in hand. Repair costs will depend on the amount of damage and the age of the unit and sometimes it will make more sense to purchase new units. If you choose to trade in your old electronics, you will receive a discount on the purchase of new electronics. For more information, please contact us.

We appreciate your business and hope to resolve your issues in a timely manner.

E.A.R., Inc.

Repair Department

800-525-2690

[service@earinc.com](mailto:service@earinc.com)

**Please fill out the information sheet on the next page and include it in your package upon return, thank you!**

# E.A.R. Customer Information

Date:

Name (Product owner):	
Ship to Address:	
Do you want to insure your return shipment?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Need By Date (\$100.00 Rush fee and expedited shipping fees may apply)	
Phone Number(s):	
Email Address:	
Preferred Method of Contact:	<input type="checkbox"/> Email <input type="checkbox"/> Phone
Description of Problem:	
	Credit Card Number: _____ Expiration Date: _____                      CVV: _____ Signature: _____