

# Electronics Request for Warranty Repair

Hello!

Thank you for contacting E.A.R. in Boulder, Colorado.

Please send your ear plugs back to the below address for evaluation by our technicians. We recommend using a traceable shipping method. **Ensure your ear plugs are packaged appropriately for shipment back to E.A.R.** We are not responsible for lost or damaged packages due to carrier selection.

**NOTE: We are not responsible for any items you send in with your unit(s) needing repair. PLEASE only return your units - keep all your storage cases and materials at home. Any other items that are sent in with your units will not be returned.**

E.A.R.

Attn: Repairs

5763 Arapahoe Ave, Unit M

Boulder, Co 80303

Standard turnaround time for repairs is three-four weeks once we have your unit(s) in hand. If your units are still under warranty, there is no charge for the repair. Please note, user damage to the shell or faceplate are not covered under warranty. In addition, there is a \$25.00 shipping and handling fee to return your units back to you. Please provide your credit card information on the form below to help expedite your repair.

We appreciate your business and hope to resolve your issues in a timely manner.

E.A.R., Inc.

Repair Department

800-525-2690

service@earinc.com

**Please fill out the information sheet on the next page and include it in your package upon return, thank you!**

# E.A.R. Customer Information

Date:

Name (Product owner):		
Ship to Address:		
Do you want to insure your return shipment?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Phone Number(s):		
email Address:		
Purchase Extended Warranty for 1 Year?	<input type="checkbox"/> Yes - Charge the credit card provided an additional \$225.00 to extend the original warranty for one more year.	
Preferred Method of Contact:	<input type="checkbox"/> Phone	<input type="checkbox"/> Email
Description of Problem:		
	Credit Card Number: _____ Expiration Date: _____ CVV: _____ Signature: _____	